



SERVICE DEPARTMENT RATES FOR SERVICE

- **SERVICE CALL FEE:** \$55.00 flat rate
- **DIAGNOSTIC ESTIMATE FEE RATES:** Small equipment/vacuums- \$30.00; Large equipment- \$70.00**Non-refundable charge to customer*
- **STANDARD LABOR RATE:** \$75.00 per hour for all equipment except vacuums and household machines
- **VACUUMS AND HOUSEHOLD MACHINE LABOR RATE:** \$50.00
- **TRAVEL RATE ON ANY LOCATION OVER 30 MILES:** \$1.10 per mile
- **OVERTIME/WEEKEND HOURLY RATE:** \$150.00

PREVENTIVE MAINTENANCE SERVICE

WHAT IS IT?

- A periodic inspection, cleaning, and lubricant on any floor cleaning equipment.

WHY IS IT IMPORTANT?

- Experience has shown that routine professional maintenance will accomplish the following:
 - Longer equipment life
 - Decrease down time
 - Increase equipment productivity
 - Ensure the warranty period for your parts and equipment

With regular cleaning & maintenance, the customer will benefit from their equipment working efficiently and perform to the equipment's full potential.

HOW OFTEN SHOULD IT BE DONE?

- All manufacturers base this on hours of usage. Please refer to your owner's manual or contact PR Chemical and Paper Supply Service Department for more information.

HOW MUCH DOES IT COST?

- **Preventative maintenance fees:**
 - Corded upright and backpack vacuums - \$37.50
 - Corded large area vacuums, buffers, extractors - \$55.00
 - Battery/propane scrubbers and burnishers - \$75.00

**Maintenance on equipment varies based on machine requirements. Examples: safety inspection, lubrication of necessary parts, cleaning filters & vacuum brush rolls, battery maintenance, etc.*

***If parts are needed, we will provide an estimate of additional parts and labor required.*

HOW DO I SIGN UP?

Contact our Service Department Manager
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